WHAT TO EXPECT: PAYMENTS

Are you filing an insurance claim with your Homeowner's Insurance?

YES

Once a claim has been filed, notify DAI and provide the following information:

- 1. Claim Number
- 2. Adjuster's Name / Contact Info
- 3. Deductible Amount

Deductible amount is paid directly by homeowner to DAI.

Homeowner will sign a *Direction to Pay Authorization* enabling the insurance carrier to pay DAI directly for the work performed.

CLAIM APPROVED CLAIM PARTIALLY APPROVED **CLAIM DENIED**

Insurance funds issued to pay DAI Restore

Property owner pays DAI Restore out of pocket.

NO

Depending on the size of the project, up to 50% deposit is due to begin work. Progress invoicing will be done in stages according to percent complete. A final invoice will be sent once the project is completed. Invoice terms are due upon receipt.

Overview: DAI Restore works directly with your insurance company, using an industry standardized price list to secure funding for the loss of your property. DAI encourages owners to empower themselves with understanding their policy limits and terms. Insurance disbursements are to return your home to pre-loss conditions and are to be remitted to DAI Restore as we invoice accordingly. Any improvements to additions will require a signed change order agreement with payment collected prior to materials purchased or work performed.

Note: Mortgage Lenders may be listed as a jointly endorsed party on insurance disbursements. DAI is here to help! With a signed letter of authorization to release information, we will open a claim with the affiliated loss-draft department on your behalf, provide all documentation required by your lender directly, and track endorsement and return of the check.

